



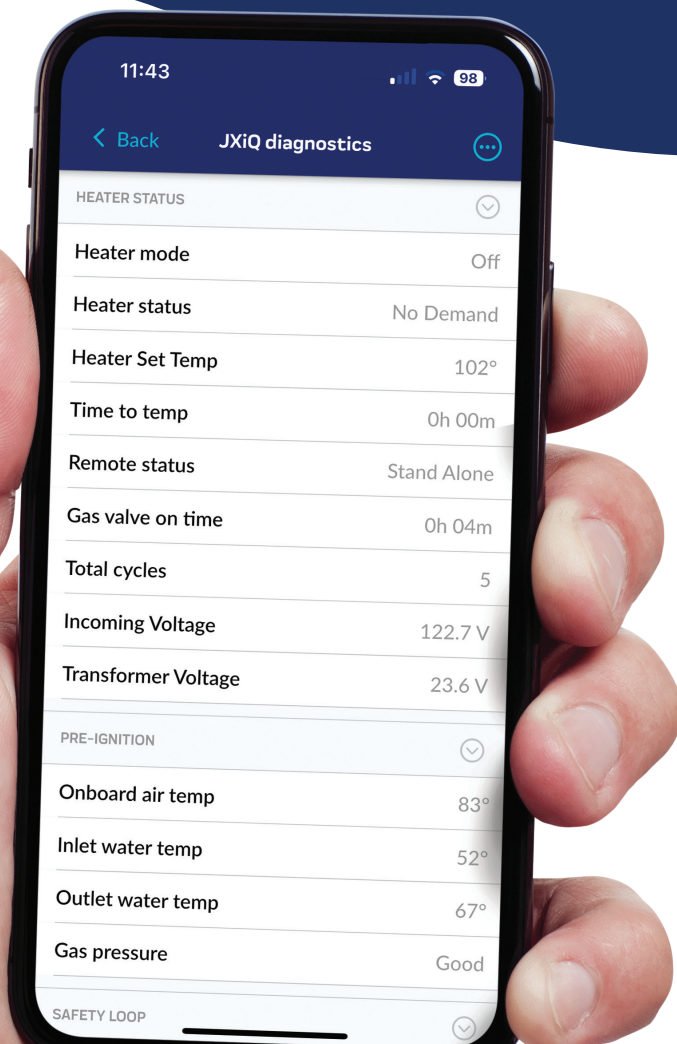
FLUIDRA
PRO

USER DELEGATION

GIVE ***YOUR*** WORKFORCE
ACCESS TO JXiQ™ DIAGNOSTICS
ON FLUIDRA® PRO!

**AS A FLUIDRA® REWARDS MEMBER
YOU HAVE ACCESS TO THE
FLUIDRA PRO APP.**

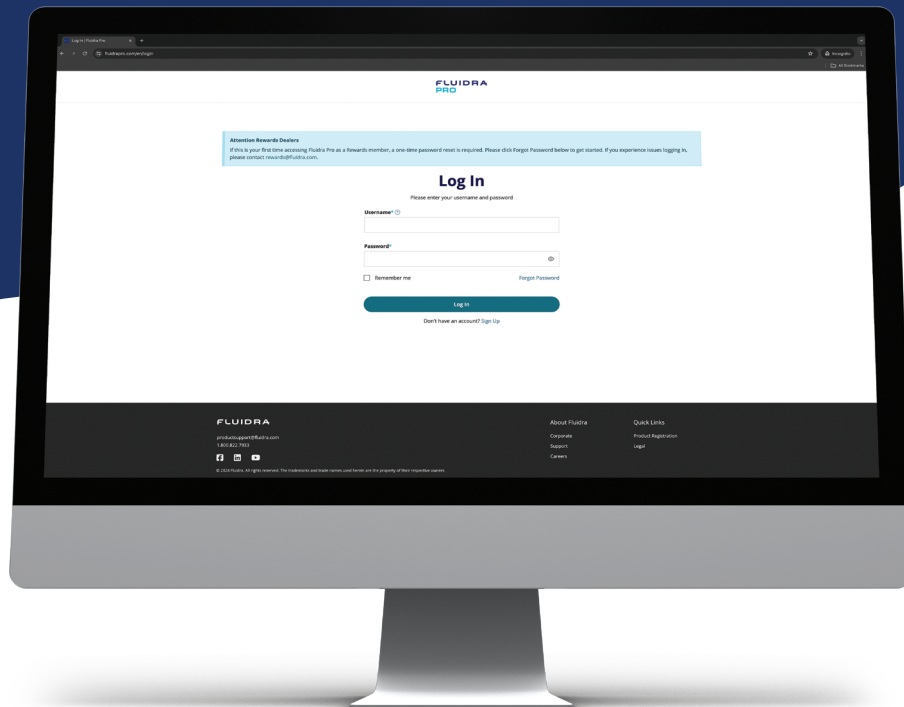
**HOWEVER, YOUR TEAM WILL NEED
ACCESS AS WELL SO THEY CAN
VIEW JXiQ™ DIAGNOSTICS WHEN
THEY'RE ON-SITE.**



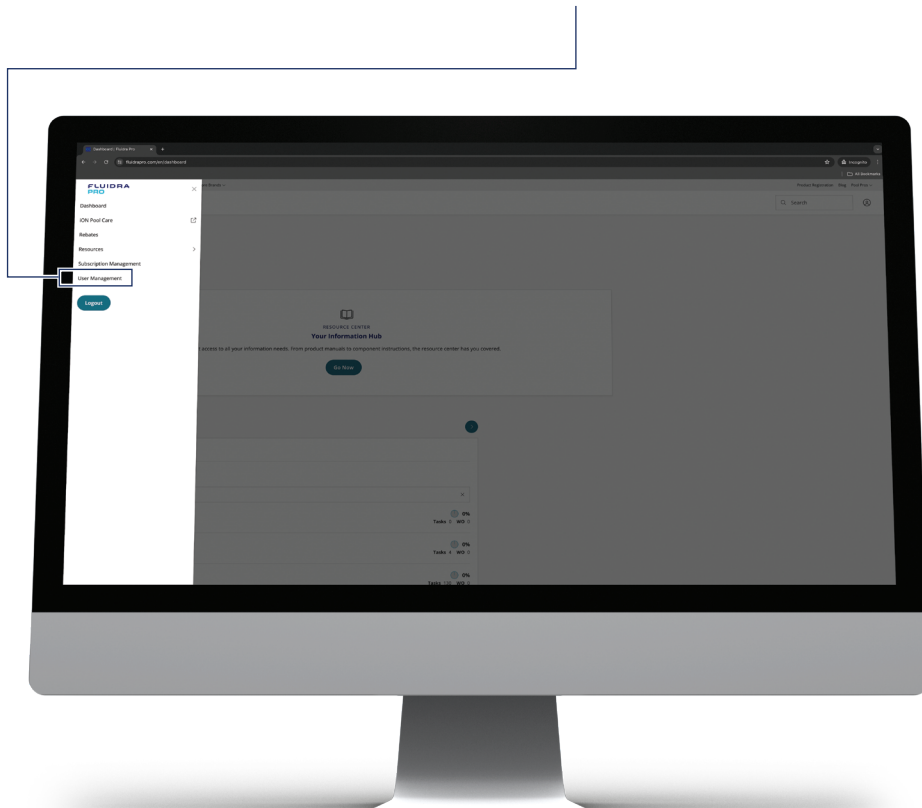
HERE'S HOW YOU CAN
AUTHORIZE ACCESS
TO YOUR TEAM

FLUIDRA® REWARDS MEMBER STEPS

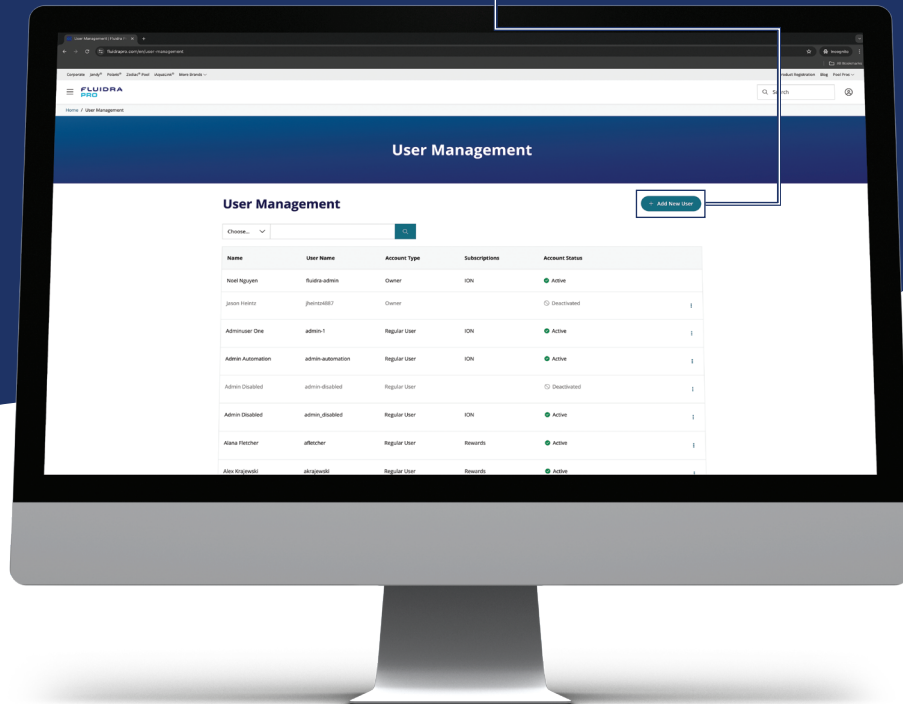
1. Log into your Fluidra Rewards account by visiting FluidraPro.com



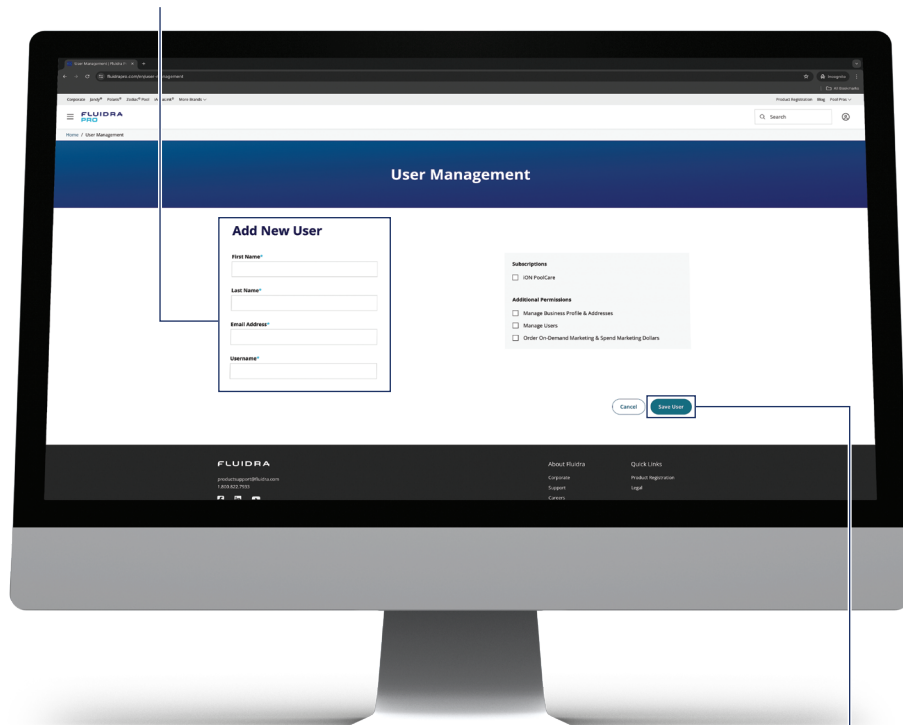
2. At the top left corner of your screen, left click on the ≡ menu symbol
3. Next, left click to select **"User Management"**



4. Click “Add New User”



5. Fill in the **Name**, **Email** and a **Username** for the employee you would like to share access with (we suggest using a common username formula like First Initial Last Name ex. *JSmith* or their company email address ex. *JSmith@BobsPools.com*)

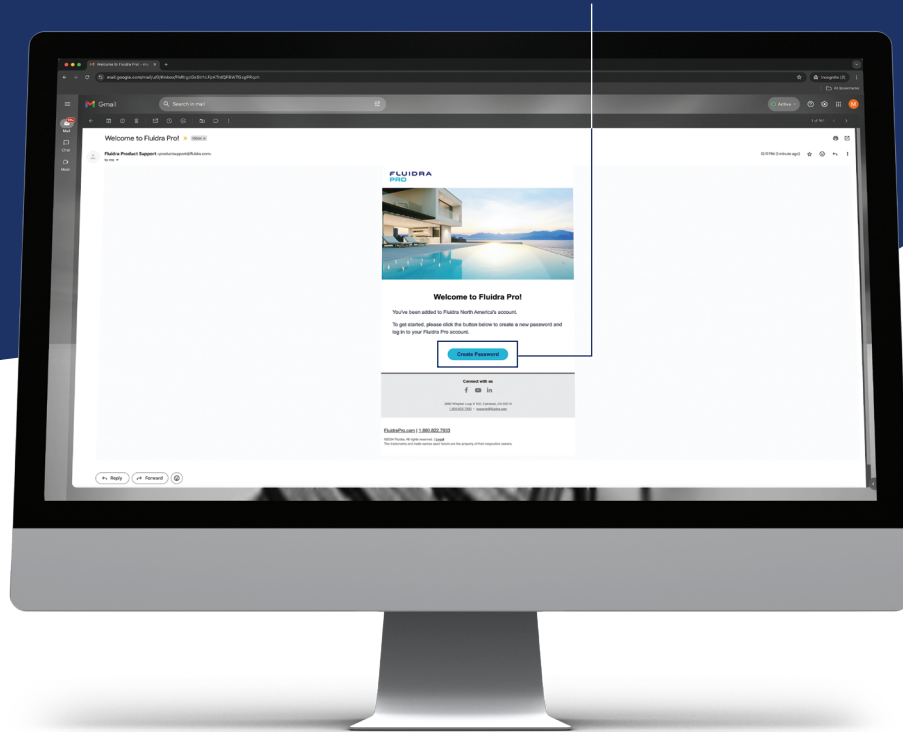


6. Once filled out, click “Save User”

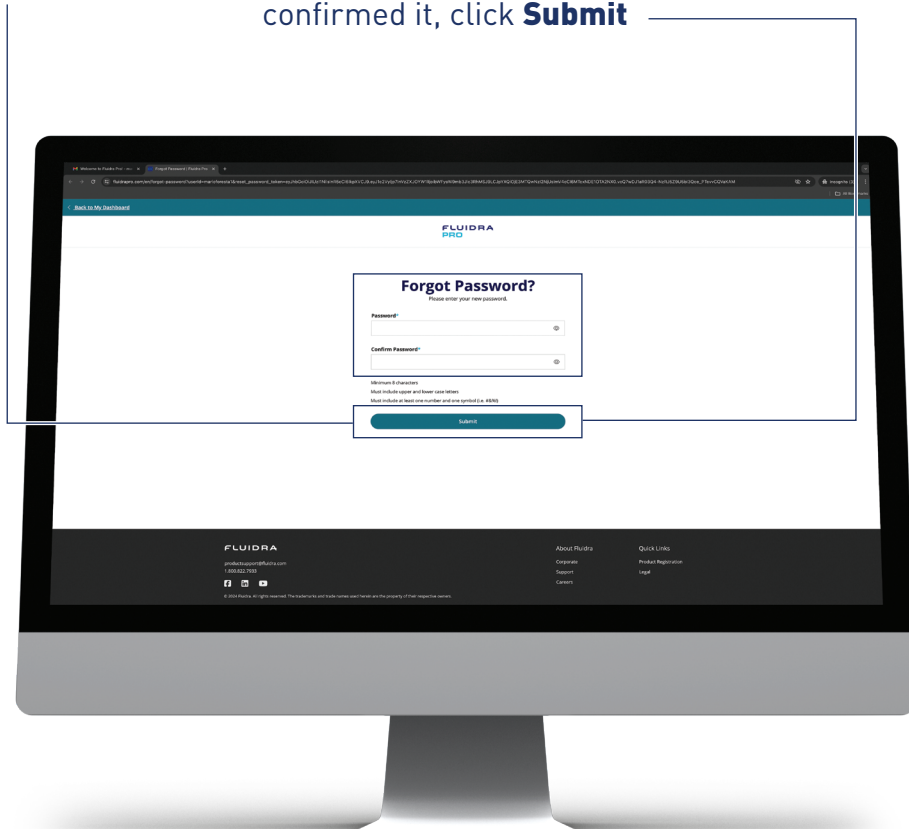
The employee will now receive an email and must carry out the rest of the log-in steps to get access.
Be sure to provide them with the username you assigned to them

POOL TECH STEPS

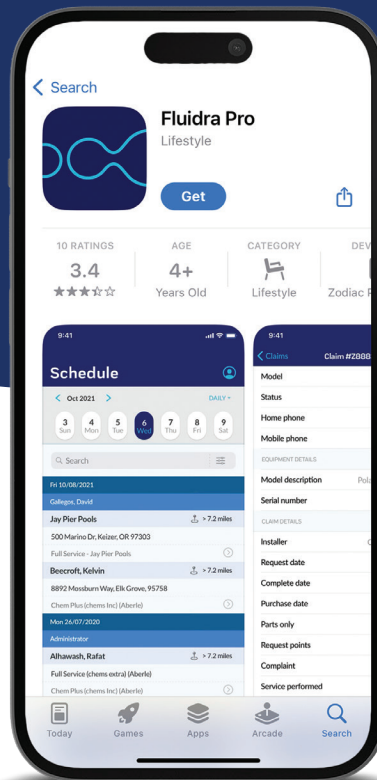
1. Check your email for a “**Welcome to Fluidra Pro**” message. Once opened, click on “**Create Password**”



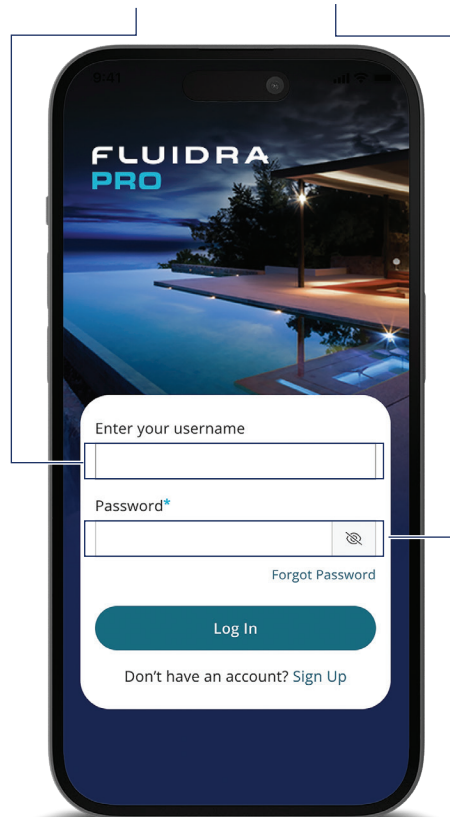
2. You will be taken to the **Forgot Password** page where you will **Create** your password. Once you have created your password and confirmed it, click **Submit**



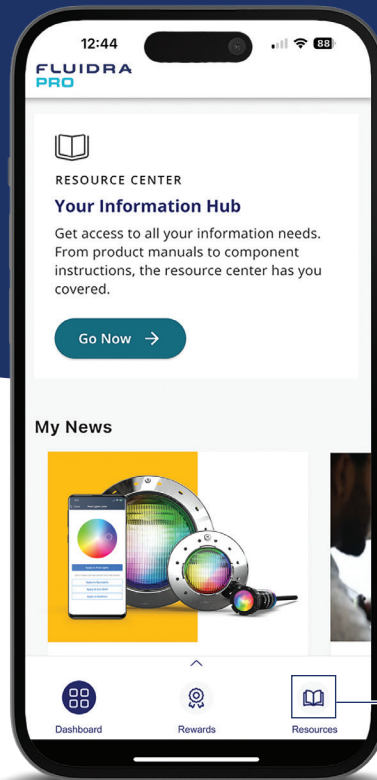
3. Now you need to **download the Fluidra Pro app** from the Apple App Store or Google Play on your phone



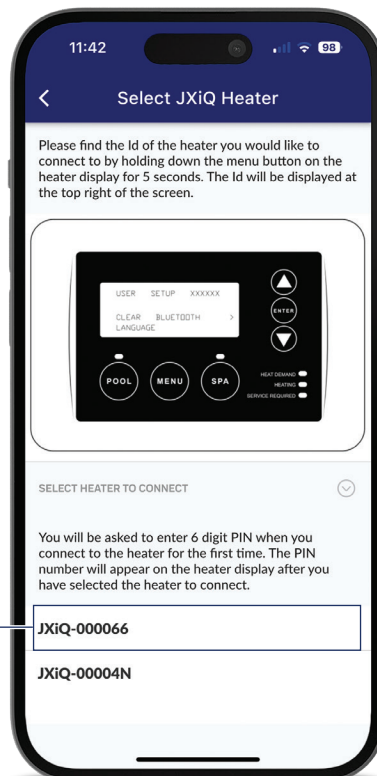
4. Once downloaded, open the app and log in using your **Username** and **Password**



5. You're in! Now tap the **"Resources"** button on the bottom right corner. This will open to the **Resource Center** where you can view each JXiQ™ Heater on your route



6. To view a JXiQ heater's diagnostic readout on-site, first select the **Jandy® JXiQ** you're servicing. *You can only connect to a Jandy JXiQ when you are within 200 feet*



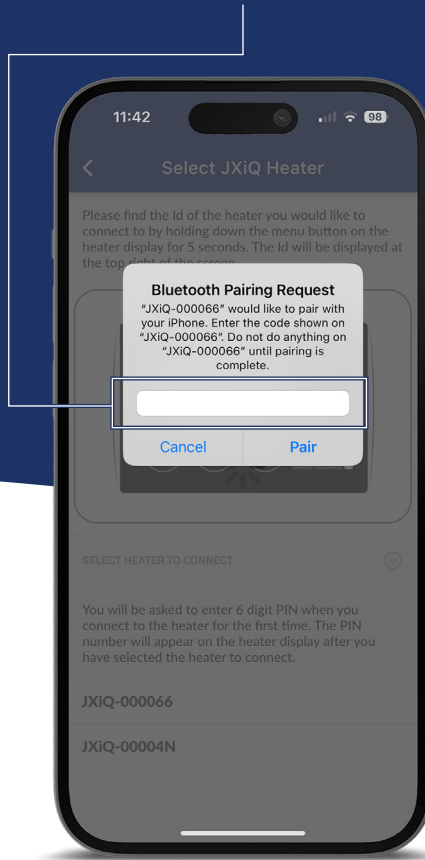
7. You will be asked to enter a **6-digit PIN** when you connect to the heater for the first time. 8. To get the **PIN** number, hold down the “**MENU**” button on the heater’s digital display for 5 seconds



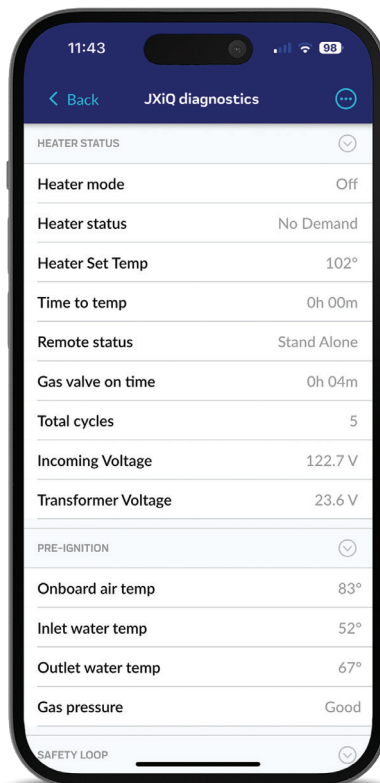
9. A **6-digit PIN** will appear at the top right corner of the screen

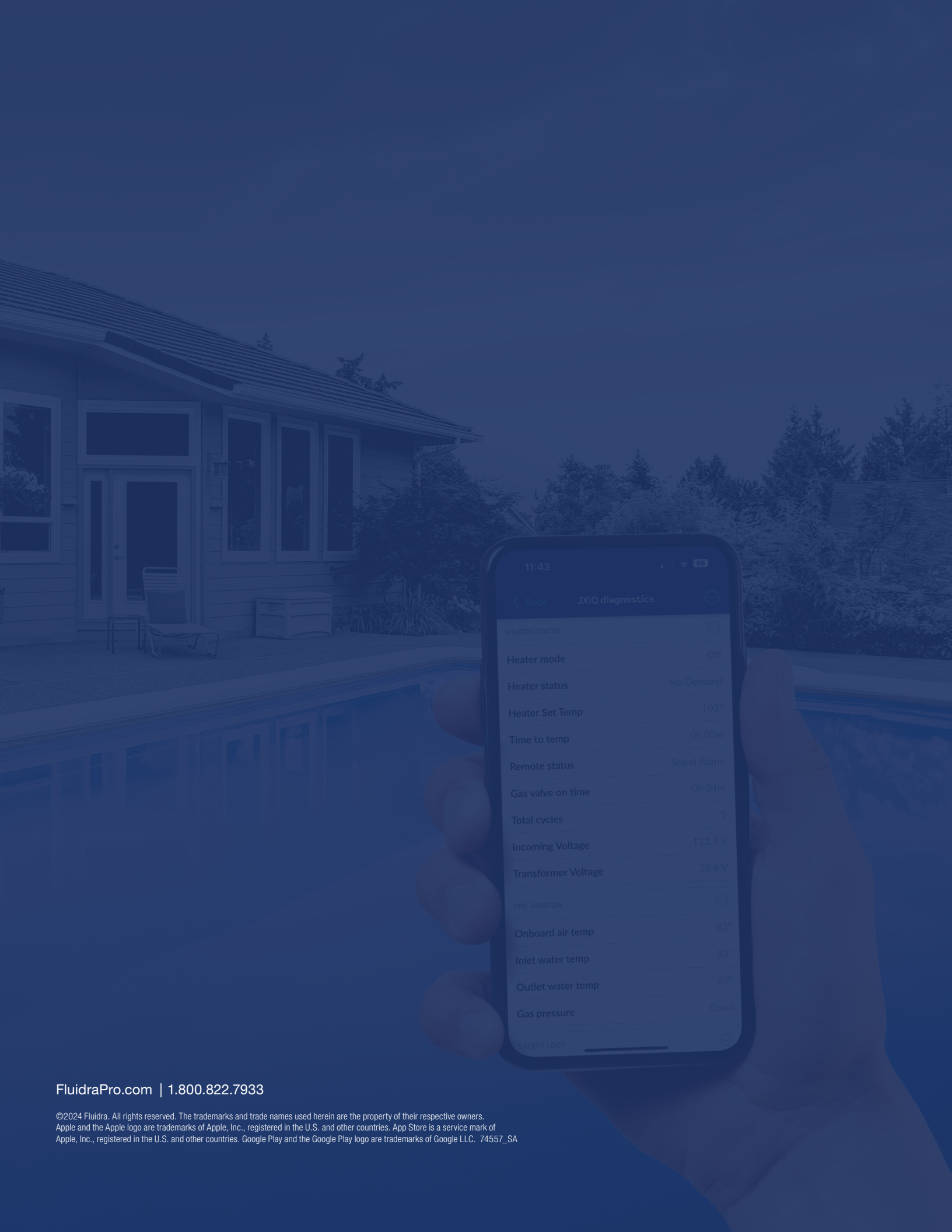


Now, enter the **6-digit PIN** in the Fluidra Pro app



10. Now you are ready to commission and service the Jandy® JXiQ™





FluidraPro.com | 1.800.822.7933

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